

## Netter Presenter Quick Start Guide

The Netter Presenter is a web-based application that runs in Adobe Shockwave. Shockwave is similar to Adobe Flash, but designed for more complex applications such as the Netter Presenter.

When a user clicks the web link to the Netter Presenter, the link will check for an appropriate version of Shockwave. If such a version is not available, the user will be prompted to install Shockwave and a link will be provided to download the Shockwave installer. The download and installation should be completed in a few minutes. See Platform Details below for additional information.

When Shockwave is available, the Netter Presenter application will load. Your system may request permissions to load the application. The first time it loads on your computer, it will also load five small software plug-ins that provide additional functionality needed by the Presenter. Your system may also request permission to download these software plug-ins. Each will download and install in a few seconds after you click the button to give your permission.

If your institution uses a proxy server, you should click the link to [Enter Proxy Server Settings if Needed](#). Check to make sure the Proxy Server IP Address and Port Number fields defaulted correctly. Enter your Username and Password if needed at your institution.

If your institution has licensed the Presenter, you may set up your account by clicking the link for [New Users - Register Now](#). Fill in the requested information. You must use a valid email address for your userid, since your password will be emailed to that address. Enter the Group Passcode that has been assigned to your institution. Click the **Create Account** button.

You may continue using the Presenter. Your password will be emailed to you. You will need your password the next time you use the Presenter. If you do not receive your password by email, contact [support@netterpresenter.com](mailto:support@netterpresenter.com).

## Platform Details

**Windows:** Windows users should use Shockwave 11 for the Netter Presenter. The Windows Shockwave 11 installation package is available for download at <http://www.adobe.com/shockwave/download/alternates/>

**Mac OS X (PowerPC):** OS X PowerPC users should use Shockwave 10 for the Netter Presenter. Shockwave 11 is not supported on OS X PowerPCs. The OS X PowerPC Shockwave 10 installation package is available for download at <http://www.adobe.com/shockwave/download/alternates/>

**Mac OS X (Intel-based Mac):** OS X Intel-based Macs should use Shockwave 10 and run the browser in Rosetta emulation mode. Shockwave 11 has recently been released for Intel-based Macs. However, the software plug-ins needed for Presenter functionality have yet been released for that platform. (Shockwave 11 versions of these software plug-ins are expected shortly).

Follow the instructions below to launch your browser in Rosetta emulation mode. Applications like both Safari and Firefox default to running in native mode on the new Intel-based Macs and therefore you must follow a few simple steps to instead have them run in Rosetta emulation mode:

1. Quit out of the browser.
2. Go to your Applications folder and control-click on the browser application bundle.
3. In the context menu that appears select Get Info.
4. Under the General heading of the Info dialog select "Open using Rosetta".
5. Close the Info dialog box.

After completing the above steps the browser will now run in Rosetta emulation mode thus allowing you to install and use the Shockwave Player 10. Use the OS X Shockwave Player 10 available at

<http://www.adobe.com/shockwave/download/alternates/>